

PROGRAM INFORMATION

<p>What is the ASI-MV program?</p>	<p>Addiction Severity Index – Multimedia Version</p> <ul style="list-style-type: none"> ➤ Research/evidence-based tools ➤ Transformed into an interactive format from the traditional paper and pencil format ➤ Developed for adults 18+ ➤ Client self-administered with audio and video ➤ Minimal staff time for administration ➤ Generates scores and detailed reports in real time ➤ Reduces staff time and paperwork ➤ Consistent standard for assessments and outcome ➤ Transformed into an interactive format
<p>What is the CHAT program?</p>	<ul style="list-style-type: none"> ➤ Multidimensional (ASI-MV-like tool) ➤ Client self-administered ➤ Developed for adolescents ages 13-18 years of age ➤ Minimal staff time for administration ➤ Generates scores and detailed reports in real time ➤ On-line, interactive format ➤ Developmental approach to teens addressing: <ul style="list-style-type: none"> ➤ Psychological issues ➤ Family & peer relationships ➤ Strengths & resiliency factors
<p>What are the program components?</p>	<ul style="list-style-type: none"> ➤ Assessment Interviews – English and Spanish ➤ Clinical Reports – for treatment planning, referral and placement ➤ Analytics Data Center – online resource for real-time data analysis and outcome monitoring
<p>What is the difference between ASI-MV and the regular ASI?</p>	<ul style="list-style-type: none"> ➤ ASI-MV is an internet-adapted version of Dr. Thomas McLellan’s ASI. ➤ ASI-MV allows clients to access and self-administer their own interview on the web while using audio and video as a guide. ➤ On-screen interviewers introduce the client to the program, present the questions, and offer further explanations and examples when needed, similar to a live interviewer.
<p>What are the comparisons of ASI-MV and CHAT to other assessment tools available?</p>	<ul style="list-style-type: none"> ➤ Generally speaking, ASI-MV and CHAT are the only assessment interviews that are client self-administered and evidence-based. ➤ Additionally, there are a number of things that differentiate the programs from some of the more popular assessments available. For example, training, practical clinical reports that are automatically generated, significant savings in clinical time and functionality to complete the interviews off-site.

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<p>What research has been conducted and published on the ASI-MV or CHAT?</p>	<p>Multiple research studies funded by National institute on Drug Abuse (NIDA), show excellent reliability and validity.</p> <ul style="list-style-type: none"> ➤ Butler, S.F., Budman, S.H., Goldman, R>J>, Beckley, K.E., Trottier, D., Newman, F.L. & Cacciola, J.S. (2001). Initial validation of a computer-administered addiction severity index: The ASI-MV. <i>Psychology of Addictive Behaviors</i>, Vol. 15, No. 1, 4-12 ➤ Butler, S.F., Redondo, J.P., Fernandez, K.C., Villapiano, A.J. (2008, in press). Validation of the Spanish Addiction Severity Index Multimedia Version (S-ASI-MV) Drug and Alcohol Dependence. Doi: 10.1016/j.drugalcdep.2008.06.012 ➤ Wentworth, D., Villapiano, A.J., Trudeau, K. (2009). Implementing an Evidence-based, Time- and Cost-Efficient Assessment for Adolescents. CHAT
<p>The online assessment looks more like a self-referral rather than a clinical referral. This might not be functional for our facility.</p>	<ul style="list-style-type: none"> ➤ Often time people view the ASI-MV and the traditional paper ASI assessment as one and the same. <u>They are not.</u> ➤ People may use the paper ASI to check the box and say they completed the interview but they don't use all the information and data that comes from the multiple domains in the interview for treatment planning and making placement decisions. ➤ The ASI-MV was designed to collect all of that comprehensive information and present it to clinical staff in a way that is practical and useful for servicing their clients. ➤ The goal of the ASI-MV program is to alleviate the burdensome data gathering of the traditional paper ASI assessment while still providing an evidence-based, validated assessment interview.
<p>How do I know if the Spanish version will meet the needs of my client base?</p>	<ul style="list-style-type: none"> ➤ You can preview the Spanish version of the tool. ➤ Consultants from three dialects worked on the translation of the tools. Those dialects are Puerto Rican, Mexican-American and Cuban American. ➤ A Spanish Version validation article is available: *Butler, S.F., Redondo, J.P., Fernandez, K.C., Villapiano, A.J. (in press). <i>Validation of the Spanish Addiction Severity Index Multimedia Version (S-ASI-MV)</i>. Drug and Alcohol Dependence. Doi: 10.1016/j.drugalcdep.2008.06.012
<p>Is this compatible for use on iOS and Android systems?</p>	<ul style="list-style-type: none"> ➤ At this time the video's do not play on iOS or Android systems. ➤ The developers are in the process of converting the videos to HTML5 so they will play on these systems.

ADMINISTERING AN INTERVIEW

<p>How do clients self-administer the interview? Do they need to be computer literate?</p>	<ul style="list-style-type: none"> ➤ Clients listen to and see the interview questions presented in both text and audio formats and answer them by clicking buttons on the screen. ➤ They proceed through the interview at their own pace. It usually takes about 45 minutes. ➤ Answer buttons are highlighted as they are read aloud, so clients can distinguish which on-screen button represents their answer. ➤ Clients with reading difficulties can have the answers repeated if needed.
<p>How do I know clients are answering truthfully?</p>	<ul style="list-style-type: none"> ➤ The ASI-MV has a built-in consistency check of 27 pairs of questions, which, if not answered the same way, suggest a client may be misunderstanding or deceiving the program. ➤ If not corrected when the client is prompted to do so, these inconsistencies are listed at the end of the Narrative Report for clinician follow-up.
<p>Can I change the client's identification number after the assessment has been completed?</p>	<ul style="list-style-type: none"> ➤ To change a client's identification number after an assessment has been completed, log in to ASI-MV and then click <i>Administration</i>, then <i>Client List</i>. ➤ Highlight the client you wish to change the ID for and then click <i>Change ID</i>. Once you have changed the ID click <i>Next</i> to save your changes.
<p>Can the interview be stopped once it is started?</p>	<ul style="list-style-type: none"> ➤ Yes. The browser session can be closed at any time once the client registration screen is completed. ➤ The last question answered will be retained in the database. ➤ You have the option to restart the ASI-MV or CHAT assessment from where the client left off or start a new one. ➤ After 7 days, any incomplete interviews will be removed from the active list and you will not be able to access them.
<p>How long will an uncompleted assessment remain in the system?</p>	<ul style="list-style-type: none"> ➤ After 7 days, any incomplete assessments will be removed from the active list and you will not be able to access them. ➤ After 30 days, a registration not used will be locked down. This unused registration will be put back in to your "bank" of users.
<p>How can I administer the assessment remotely?</p>	<ul style="list-style-type: none"> ➤ You can email the assessment to your rural or remotely located clients. ➤ The email will contain an automated code ➤ When the client registers their code will be verified by their name, full social and date of birth

ACCESSING AND VIEWING DATA

How do I export data?	<ul style="list-style-type: none"> ➤ Log in to ASI-MV using your username and password and then click <i>Manage Records and Reports</i>. ➤ On the Record and Reports page, click the button labeled <i>Export Data</i> and choose the interview type and variables. ➤ Data will be exported as a text file to the location you specify.
How does ASI-MV protect the client's confidential data?	<ul style="list-style-type: none"> ➤ ASI-MV is designed to secure and to protect your confidential data. ➤ View the privacy policy for details on how the system protects your data and complies with HIPPA Privacy Rule.
Where is the client's confidential data kept?	<ul style="list-style-type: none"> ➤ The data are stored on an SQL Server 2008 and a Windows Server 2008 at an off-site co-location.
How do I back up the data?	<ul style="list-style-type: none"> ➤ The data are backed up daily at an off-site co-location.

REPORTING

What client-specific clinical reports are available?	<ul style="list-style-type: none"> ➤ Narrative Report for clinicians, summarizing clients' responses within each of the seven problem areas. <div style="margin-left: 40px;">This includes an itemization of substances used, "psychiatric risk" answers and a chart of Severity Ratings and Composite Scores.</div> ➤ Client Placement Worksheet based on ASAM dimensions ➤ Brief Screening Summary ➤ Domestic Violence and Sexual Assault Summary ➤ Treatment Planning Tool (Key Clusters and Problem Lists) ➤ CHAT Summary Report
What is the difference between Severity Ratings and Composite Scores?	<ul style="list-style-type: none"> ➤ Severity Ratings are the clinical summary scores most commonly used by clinicians. ➤ They are useful for identifying problem areas that may need to be addressed in the treatment plan. ➤ Typically, Severity Ratings are not used for research or outcome evaluation because they factor in client responses to "lifetime" questions, which will not change in subsequent administrations (e.g. "How many times in your life have you been in jail or prison?") Composite Scores are generated from a number of answered questions in each domain that refer to client behavior over the last 30 days (not "lifetime"). ➤ Therefore, Composite Scores are useful for identifying change in problem status and can be used in research and outcome evaluation.

REPORTING

<p>How do I use the Composite Scores to measure treatment outcome?</p>	<ul style="list-style-type: none"> ➤ The Composite Scores take into account only questions sensitive to change in the previous 30 days. ➤ When clients administer the ASI-MV interview for a second time during follow-up, those Composite Scores can be compared to the previous scores to measure progress.
<p>Can I change the Severity Ratings or Composite Scores?</p>	<ul style="list-style-type: none"> ➤ No. ➤ You can, however, add your clinical impressions in the Narrative Report after each domain and in the summary.
<p>Can I add my clinical impressions to the Narrative Report?</p>	<ul style="list-style-type: none"> ➤ Yes. ➤ The Narrative Report is a Microsoft Word document in which staff may add their clinical impressions after each problem area. ➤ These reports may be saved to your computer or to another network drive. ➤ Once saved, the reports may be moved and opened on another computer that supports Microsoft Word.

INFORMATION TECHNOLOGY

<p>System Requirements</p>	<ul style="list-style-type: none"> ➤ Internet connection: Broadband 1.5 Mbps ➤ Operating System: Vista Home Basic, Vista Home Premium, Vista Business Edition or Windows 7 ➤ Silverlight: Version 4 ➤ Computer Processor: 1.5 GHZ (XP), 2 GHZ (Vista) 32-bit (x86) ➤ Browser: Firefox 3, Internet Explorer 8, Safari 4 ➤ Computer Memory: 1 GB or more <i>Recommended: 2 GB or more</i> ➤ Free space on system drive: 7.6 GB ➤ Screen resolution: 1024x768 pixels ➤ Microsoft® Office: Microsoft Office 2007 or 2010 ➤ Adobe® Reader: Version 7 <i>Recommended: Version 10</i> ➤ Adobe® Flash Player: Version 10 <p><i>If not already installed, you will be prompted to install Silverlight the first time you run an interview on your computer. You may also be asked to increase your cache size too as part of the installation.</i></p>
<p>Is ASI-MV and CHAT compatible with Electronic Health Records (EHRs)?</p>	<p>Some. If you are using one of the following EHR systems, there is a certain level of integration that can take place.</p> <ul style="list-style-type: none"> ➤ Askesis ➤ WITS ➤ Netsmart Tier ➤ My Avatar ➤ Core Solutions
<p>I have a compatible EHR system. How do I integrate the assessment tools?</p>	<ul style="list-style-type: none"> ➤ Post-purchase, you will be directed to Support at Inflexion who will work with you on the integration into your system.
<p>What if I don't have a compatible EHR system?</p>	<ul style="list-style-type: none"> ➤ You will need to manually enter the assessment information into your patient records.

TRAINING AND TECHNICAL SUPPORT

Who do I contact for Technical Support?	subscriptions@hazelden.org
How can I register as a new user for an existing facility or location?	Please contact subscriptions@hazelden.org to obtain your Organization Code. Or, ask your facility administrator of the ASI-MV/CHAT to send you an invitation to register.
How do I edit my account information?	Log in to the ASI-MV/CHAT with your username and password. On the dashboard page click on My Account in the upper right hand corner. You can make changes here.
How many facilities and/or locations can I register?	You can have as many facilities as you want, there is no limit.
I forgot my username and/or password. How do I retrieve it?	Your email address is your username. If you forgot your password, click <i>Log In</i> at the upper right corner of the home page and click " <i>I forgot my password</i> " and follow the prompts
I purchased the program and am ready for my implementation training. Who do I contact?	Amy Cavender – Implementation Specialist acavender@hazelden.org
I would like to set up training for my staff on system-wide implementation of the tool. Who do I contact?	Kaylene McElfresh – Special Projects and Training Manager kmcfresh@hazelden.org

HAZELDEN SALES MANAGER SUPPORT

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Contact your Sales Manager for the following assistance

I realize I didn't purchase enough individual units of the assessment tool.	Contact your Sales Manager and he/she will adjust your order to include the additional units of the assessment tool.
How do I register a new facility or location?	Contact your Sales Manager and he/she will add new locations to your order. The Sales Manager will then forward these new locations to Operations to have them set up under your account.